

# ||| MARSHALL ASSIST

Maximising Fleet Uptime



Mobile service... its in our DNA!



[marshallfleetsolutions.co.uk](http://marshallfleetsolutions.co.uk)

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||| MARSHALL  
FLEET SOLUTIONS



# MARSHALL ASSIST

## Maximising Fleet Uptime

Transport and logistics are changing rapidly and no more so than here in the UK.

Across each and every product and service within its portfolio, MFS is working with the latest technology to ensure that its customers are provided with the best products, with the best service, and with the best aftermarket support at all times.

With **Marshall ASSIST** contract maintenance plans, it is our aim to maximise the reliability and uptime of your vehicles, so that your fleet is out on the road, earning revenue for your business.

## HOW DOES MARSHALL ASSIST WORK?

At MFS, our contract maintenance programmes are tailored to your needs, allowing you to decide the level of support that is right for your fleet.

### SELECT YOUR OPTIONS

Whether you are looking for support for your transport refrigeration requirements or your tail lift/lifting deck equipment (or both), MFS offers various levels of comprehensive support:



These flexible plans have been devised exclusively by MFS to provide a range of fixed cost, service and maintenance packages that will give you the optimum level of product support to keep your fleet operating efficiently and effectively.

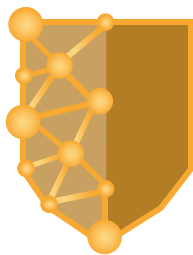
And if you're not ready to commit to a contract initially, then MFS also provides the PAYGO option, which allows you to manage your fleet maintenance requirements on a simple and easy 'pay as you go' basis.

### FLEXIBLE DURATION

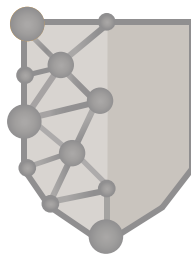
With Marshall ASSIST, you can fix your service and maintenance costs over a specified term that suits your business operations, and your fleet profile, including equipment, age and running hours. You tell us how long you want your Marshall ASSIST cover to run.

### FIXED COST BUDGETING

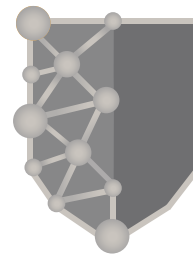
Marshall ASSIST gives you the benefit of pre-planned service, maintenance and repairs by the industry's most experienced engineers. All this is undertaken at a fixed monthly cost per vehicle, so that there are really no surprises when it comes to maintaining your fleet, whilst giving you complete peace of mind for the duration of the agreed contract.



**GOLD**



**PLATINUM**



**PLATINUM+**



# HOW WILL MARSHALL ASSIST BENEFIT MY FLEET?



## SIMPLE, STRESS-FREE BUDGETING

With Marshall ASSIST, all service costs are fixed for the duration of the term and this covers (depending on level of cover) all planned maintenance, unscheduled repairs and breakdown support. For a simple monthly fee, your business benefits from fixed term costs, eliminating all surprises and unplanned, unnecessary expense.



## PREFERENTIAL LABOUR RATES & PARTS DISCOUNTS

Should you require work to be completed outside of the contract parameters then you would receive a preferential Labour rate and Parts discounts to cover the work.



## REDUCED ADMINISTRATION

We eliminate all the hassle associated with arranging servicing and repairs for your fleet. No more time-consuming administration for you, as our experienced team of service administrators will take care of this, allowing you to concentrate on your core business activity. Our proven IT system infrastructure, matched to our national mobile service engineer coverage, means we can manage all repair and maintenance programmes, quickly and efficiently



## TALK WITH THE EXPERTS

With almost 50 years' experience within the commercial vehicle industry, the MFS team is recognised to be at the pinnacle of technical knowledge and expertise, with access to the latest diagnostic software, specialist tools and technical literature. Nobody understands transport refrigeration and ancillary equipment as well as Marshall Fleet Solutions, and our front-line mobile support team are fully supported by an extensive industry-leading product training division that ensures our engineers continue to be the envy of the industry.



## ANY TIME, ANY PLACE

Unlike any other service provider, MFS operates wholly-owned regional and local branches so that we can support you wherever you are, at any time. One call is all it takes to get through to our 24/7/365 customer support team who will manage your maintenance and repair requirements from start to finish. No other provider can match the scope and coverage available through MFS.



## THE RIGHT PARTS, AT THE RIGHT TIME

When undertaking any service or maintenance repairs, it is vital that only original equipment parts are used, to ensure that your equipment operates at its peak, in terms of performance, reliability and safety. With MFS, we only use genuine parts, all supplied through our dedicated National Parts Centre

## MARSHALL ASSIST, TOTAL SERVICE SUPPORT DESIGNED BY US, FOR YOU.



# ■ MARSHALL ASSIST

## Maximising Fleet Uptime

### About Marshall ASSIST?

Marshall ASSIST is a dedicated contract maintenance operation devised by Marshall Fleet Solutions (MFS) to maximise fleet uptime through optimised maintenance and repair programmes.

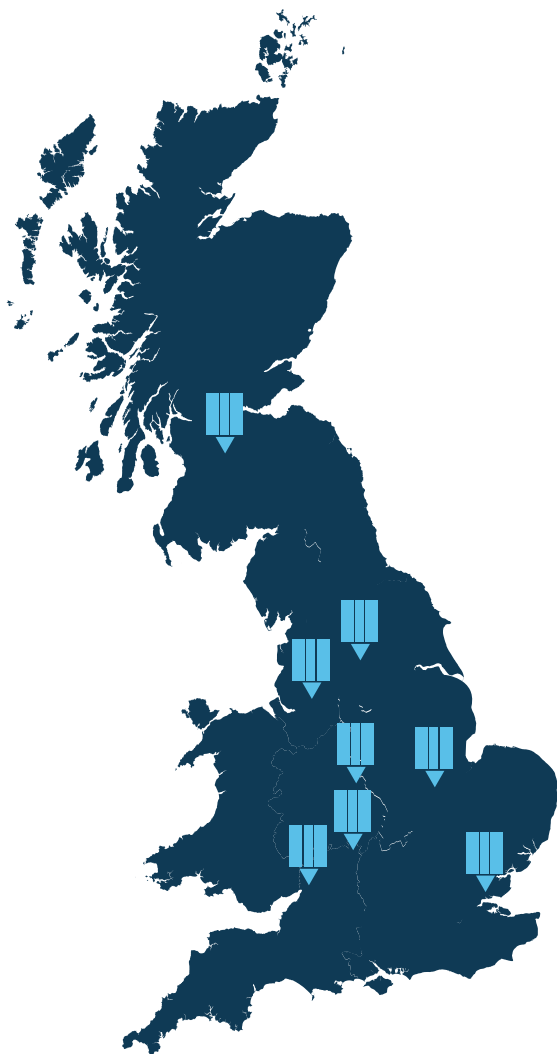
MFS has been at the forefront of the commercial vehicle distribution industry from the early days in the 1970's, right through to today's state-of-the-art technology that drives this industry forward.

The company's long-term success has been based around its partnership with global transport refrigeration manufacturer Thermo King, a truly durable relationship that has lasted almost 50 years and is one of the most stable and progressive partnerships in the industry. Over five decades, MFS has grown into becoming the largest Thermo King dealer in the UK.

MFS has the UK's largest network for the installation of Fridge & Tail-Lift equipment, We also offer National breakdown and maintenance cover for tail lifts, lifting decks and shutter doors. We offer on Site LOLER examinations, weight/load testing on site to keep your vehicles legally compliant along with diagnostics, insurance assessments and commercial work.

MFS operates through nationwide wholly owned branches, complemented by both national and regional call centre that are open 24/7.

And, unlike any other service provider in this industry, MFS has over 200 mobile service engineers, giving its customers unrivalled national service support.



## Marshall ASSIST...total service support designed by us, just for you

Contact us today about **Marshall ASSIST**



Full details about choosing the optimum Marshall ASSIST plan for your fleet can be viewed on [marshallfleetsolutions.co.uk](http://marshallfleetsolutions.co.uk), or call us on **0800 731 1685**